



Sydney.net

Sydney.net - the best address in town!

770 Darling Street Rozelle NSW 2039  
ph: 612+ 9555-1344 fx: 612+ 9555-2735 www.sydney.net

## Application for Residential - SOHO Broadband (DSL) Service

(If you require assistance in completing this form, please call us on 1300 720 207.

Otherwise fax or post completed pages 1-3 back to us – don't forget to sign page 3!)

### 1. Select (✓) the broadband plan you want

✓	plan name	included data / month			cost/mth	excess data cost
		12noon-12am	12am-12noon	total		
<b>ADSL – 256/64</b>						
<input type="checkbox"/>	R256-2GB	2GB	48 GB	50 GB	<b>\$35.00</b>	\$5.00/GB
<input type="checkbox"/>	R256-4GB	4 GB	48 GB	52 GB	<b>\$40.00</b>	\$5.00/GB
<input type="checkbox"/>	R256-24GB	24 GB	48 GB	72 GB	<b>\$45.00</b>	\$5.00/GB
<input type="checkbox"/>	R256-unlimited	unlimited	unlimited	unlimited	<b>\$60.00</b>	-
<b>ADSL – 512/128</b>						
<input type="checkbox"/>	R512-2GB	2 GB	48 GB	50 GB	<b>\$40.00</b>	\$5.00/GB
<input type="checkbox"/>	R512-8GB	8 GB	48 GB	56 GB	<b>\$45.00</b>	\$5.00/GB
<input type="checkbox"/>	R512-16GB	16 GB	48 GB	64 GB	<b>\$50.00</b>	\$5.00/GB
<input type="checkbox"/>	R512-30GB	30 GB	48 GB	78 GB	<b>\$60.00</b>	\$5.00/GB
<input type="checkbox"/>	R512-unlimited	unlimited	unlimited	unlimited	<b>\$90.00</b>	-
<b>ADSL – 1500/256</b>						
<input type="checkbox"/>	R1500-4GB	4 GB	48 GB	52 GB	<b>\$45.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-8GB	8 GB	48 GB	56 GB	<b>\$50.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-16GB	16 GB	48 GB	64 GB	<b>\$60.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-28GB	28 GB	48 GB	76 GB	<b>\$70.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-42GB	42 GB	48 GB	90 GB	<b>\$80.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-72GB	72 GB	48 GB	120 GB	<b>\$120.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-96GB	96 GB	48 GB	144 GB	<b>\$145.00</b>	\$5.00/GB
<input type="checkbox"/>	R1500-unlimited	unlimited	unlimited	unlimited	<b>\$159.00</b>	-
<b>ADSL – 8192/384</b>						
<input type="checkbox"/>	R8000-8GB	8 GB	48 GB	56 GB	<b>\$70.00</b>	\$5.00/GB
<input type="checkbox"/>	R8000-16GB	16 GB	48 GB	64 GB	<b>\$80.00</b>	\$5.00/GB
<input type="checkbox"/>	R8000-32GB	32 GB	48 GB	80 GB	<b>\$90.00</b>	\$5.00/GB
<input type="checkbox"/>	R8000-48GB	48 GB	48 GB	96 GB	<b>\$105.00</b>	\$5.00/GB
<input type="checkbox"/>	R8000-60GB	60 GB	48 GB	108 GB	<b>\$120.00</b>	\$5.00/GB
<input type="checkbox"/>	R8000-96GB	96 GB	48 GB	144 GB	<b>\$155.00</b>	\$5.00/GB

### 2. Other Costs

- once-off setup fee for all services is \$119.00 for ADSL, \$129.00 for ADSL2
- pre-configured modem/router/4-port switch \$89.00 and dual-port line filter \$10.00
- on-site install available most areas from \$105.00 - networks or special installs charged per hour
- \$39.00 churn fee to Sydney.net from participating providers
- minimum 6 months contract - 1 month's notice required before cancellation;
- fee for plan change is \$15.00
- cancel service under 6 months and a disconnection fee of \$59.00 applies

**3. Details for Applicant (Account Holder)**

Title:	<input type="text"/>	first name:	<input type="text"/>	last name:	<input type="text"/>
DOB:	<input type="text"/>	mobile phone:	<input type="text"/>		
Company name:	<input type="text"/>			ACN:	<input type="text"/>
Address 1:	<input type="text"/>			phone:	<input type="text"/>
Address 2:	<input type="text"/>			fax:	<input type="text"/>
Suburb or city:	<input type="text"/>	state:	<input type="text"/>	postcode:	<input type="text"/>

**4. Telephone number to be used for new broadband service:**

number to be used:	( <input type="text"/> ) <input type="text"/>
--------------------	---

**5. Address where the broadband will be located:**

address 1	unit/level:	<input type="text"/>	number:	<input type="text"/>	(eg unit 34) suffix:	<input type="text"/>	(eg A or B)
(this allows for an apartment number - unit 17B for example)							
address 2	street number:	<input type="text"/>	to:	<input type="text"/>	suffix:	<input type="text"/>	(eg A or B)
(this allows for a street number - 32 to 36A for example)							
street name:	<input type="text"/>		type:	<input type="text"/>		(st/ave/rd/pde/blkvde etc)	
suburb/city:	<input type="text"/>		state:	<input type="text"/>		postcode: <input type="text"/>	

**6. Please select (✓) the new connection feature you want:**

<input checked="" type="checkbox"/>	service transfer from other provider:	other provider is:	<input type="text"/>
<input type="checkbox"/>	new service		
<input type="checkbox"/>	change line speed of existing		
<input type="checkbox"/>	Cancel pending provisioning request		
			If you are not sure from which company you are transferring, please insert: "Provider Unknown"

**7. Please nominate the email address(es) you want: (you may have up to 5)**

email address #1 (e.g. you@interwerks.net.au)	1 <sup>st</sup> preference:	<input type="text"/>	(@sydney.net)	choose password:	<input type="text"/>
	2 <sup>nd</sup> preference:	<input type="text"/>	(@sydney.net)		<input type="text"/>
(attach list if more email addresses required)		<b>passwords:</b> 6-8 characters, include a special character eg ! or 2, passwords are case-sensitive			

**8. Please tell us about your computer(s):**

Either a USB or ethernet port is required on the computer(s) to connect the modem/router.  
 Operating systems other than Microsoft Windows (e.g. MAC, UNIX) may require additional hardware and/or may incur additional labor fees.

operating system(s) eg. Win98, Win2K, WinXP, OSX

ports available on computer (yes/no)    ethernet:     USB:

number of computers to be connected:    ethernet:     USB:

**How will you pay us?**

(For broadband services, fixed monthly charges are invoiced in advance. Any excess data charges applicable are charged monthly in arrears. Billing is through our billing entity "Sydneywerks")

**9. Payment details**

( <input checked="" type="checkbox"/> ) payment method	instructions
<input type="checkbox"/> <b>Credit Card</b>	your card will be automatically charged for renewals and excess data
Card number:	<input type="text"/> expiry date: <input type="text"/>
Cardholder name:	<input type="text"/> Amex ID/CCV: <input type="text"/>
Cardholder signature:	<input type="text"/>

For the following we will need to receive your first payment before processing your application

<input type="checkbox"/> <b>B PAY</b>	we will assign you a BPay reference number
<input type="checkbox"/> <b>Direct Deposit</b>	account: Sydneywerks BSB 032-020 a/c # 150547
<input type="checkbox"/> <b>Cheque or Money Order</b>	pay to Sydneywerks, PO Box 879 Rozelle NSW 2039

**10. Applicant Please Sign Here**

I have read the Terms and Conditions for the supply of services by Sydney.net and agree to be bound by them as they are published from time to time at [www.sydney.net](http://www.sydney.net)

Applicant signature:       date: