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Sydney.net

Application for Business Grade Broadband** (DSL) Service

(If you require assistance in completing this form, please call us on 1300 720 207.

Otherwise fax or post completed pages 1-3 back to us)

1. Select (✓) the broadband plan you want

✓	plan name	included data / month	cost/mth	excess data cost
ADSL – 256/64				
<input type="checkbox"/>	B256-unlimited	unlimited	\$59.00	-
ADSL – 512/128				
<input type="checkbox"/>	B512-15GB	15GB	\$54.00	\$15/GB
<input type="checkbox"/>	B512-unlimited	unlimited	\$90.00	-
ADSL – 1500/256				
<input type="checkbox"/>	B1500-25GB	25GB	\$89.00	\$15/GB
<input type="checkbox"/>	B1500-unlimited	unlimited	\$169.00	-
ADSL – 8192/384				
<input type="checkbox"/>	B8000-12GB	12GB	\$89.00	\$15/GB
<input type="checkbox"/>	B8000-24GB	24GB	\$99.00	\$15/GB
SDSL – 512/512				
<input type="checkbox"/>	B512S-20GB	20GB	\$99.00	\$15/GB
<input type="checkbox"/>	B512S-unlimited	unlimited	\$199.00	-
ADSL2 – 24000/1100 *				
<input type="checkbox"/>	ADSL2-15GB	15GB	\$84.00	\$15/GB
<input type="checkbox"/>	ADSL2-30GB	30GB	\$99.00	\$15/GB

* please note that the ADSL2 speed received by the end user is dependent on many factors, primarily distance from the local telephone exchange; full speed is rarely achieved

** our business grade services include a permanent IP, have no ports blocked, are not prioritised or subject to download/upload restriction of any type.

2. Other Costs and conditions

- once-off setup fee for a new service - \$119.00;
- churn to Interwerks from a participating provider - \$39.00
- pre-configured modem/router/4-port switch - \$99.00; wireless model \$159.00;
- router postage \$15.00
- minimum 12 months contract - 1 month's notice required before cancellation;
- cancel service before contract end and balance of contract is payable;
- after 12 months contract is month-to-month with no termination charge with correct notice given;
- please read any other conditions which may be included at the end of this application.

3. Telephone number to be used for new broadband service:

number to be used: (<input type="text"/>) <input type="text"/>
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4. Details for Applicant (Account Holder)

Title:	<input type="text"/>	first name:	<input type="text"/>	last name:	<input type="text"/>
DOB:	<input type="text"/>	mobile phone:	<input type="text"/>		
Company name:	<input type="text"/>			ACN:	<input type="text"/>
Address 1:	<input type="text"/>			phone:	<input type="text"/>
Address 2:	<input type="text"/>			fax:	<input type="text"/>
Suburb or city:	<input type="text"/>	state:	<input type="text"/>	postcode:	<input type="text"/>

5. Address where the broadband will be located:

address 1:	unit/level:	<input type="text"/>	number:	<input type="text"/>	(eg unit 34) suffix:	<input type="text"/>	(eg A or B)
(this allows for an apartment number - unit 17B for example)							
address 2:	street no:	<input type="text"/>	to:	<input type="text"/>	suffix:	<input type="text"/>	(eg A or B)
(this allows for a street number - 32 to 36A for example)							
street name:	<input type="text"/>		type:	<input type="text"/>	(st/ave/rd/pde/blvde etc)		
suburb/city:	<input type="text"/>		state:	<input type="text"/>	postcode:	<input type="text"/>	

6. Please select (✓) the new connection feature you want:

<input checked="" type="checkbox"/>	service transfer from other provider:	other provider	<div style="border: 1px solid black; padding: 5px; text-align: center;"> If you are not sure from which company you are transferring, please insert: "Provider Unknown" </div>
<input type="checkbox"/>	new service		
<input type="checkbox"/>	modem/router required		

7. Please nominate the email address(es) you want: (you may have up to 5)

email address wanted	1 st preference:	<input type="text"/>	(@sydney.net)	choose password:	<input type="text"/>
	2 nd preference:	<input type="text"/>	(@sydney.net)	<input type="text"/>	
(attach list if more email addresses required)		passwords: 6-8 characters, include a special character eg ! or 2, passwords are case-sensitive			

8. Payment

For all services, fixed monthly charges are invoiced in advance; any excess data charges applicable are charged monthly in arrears. Billing is through our billing entity "Sydneywerks"

Credit Card details

Type of card: (Master, Visa, AMEX)	<input type="text"/>	expiry date:	<input type="text"/>
		Amex ID /CCV:	<input type="text"/>
Card number:	<input type="text"/>		
Cardholder name:	<input type="text"/>		
Cardholder signature:	<input type="text"/>		

9. Other Conditions

Plan Change costs and conditions

- change to a different Business grade plan - \$15.00;
- change from a Business grade plan to another *type* of plan - you may be charged for early contract termination of the current plan if applicable, plus the setup of the new plan; check with us the cost of changing your plan type before applying;
- any plan change restarts the minimum contract period.

10. Applicant Please Sign Here

I have read the Conditions above for supply of services by Sydney.net and agree to be bound by them and the Terms and Conditions as published from time to time at sydney.net			
Applicant signature:	<input type="text"/>	date:	<input type="text"/>

**Please scan/email the completed application to netsales@sydney.net;
or fax it to (02) 9555-2735; or post it to Sydney.net, PO Box 879 Rozelle NSW 2039**